



# Nicola Lakeshore Water Utility Co. Ltd.

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June 5, 2009

## NEWSLETTER

TO ALL LOT OWNERS:

We thought we would advise everyone of the status of the water system at Nicola Lakeshore Estates.

Our filter plant has been up and running for the supply of potable water to the development. We have posted the most recent total of the mineral testing done by EcoTech Labs in Kamloops. As most of you are aware, the filter plant has been a long 18-month program. The results have been as predicted last fall, with all levels meeting or exceeding the Canadian Drinking Water (CDW) Guidelines. We are confident that this plant has been a positive investment to the development.

Now that we are adding this additional step in the provision of potable water, we are even more concerned with proper use. We have started to implement more action on proper water consumption and have stepped up our monitoring of meters and transponders. Some of you have received our communication when we have not been able to read the meter via the transponder.

Some of the problems found were:

1. Transponders not installed
2. Meters not wired
3. Wires shorting due to rodents nibbling plastic sheathing
4. No meter or transponder purchased

We are asking for your cooperation to bring yourself into compliance, as we have no choice but to shut off service if not corrected, at which time turn on fees will apply.

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**1121 McFarlane Way, Unit #106  
Merritt, B.C. V1K 1B9  
Phone (250) 378-4176 Fax (250) 378-4106**

Irrigation System:

The other issue is the irrigation water system. The over use of irrigation water by residents by either over watering, not doing drip irrigation and not being at the residence to produce effluent for us to treat and then send the water to the reservoir, has caused significant shortfalls in the system. We have some users who leave the yard hydrants on full time, draining the reservoir in one to three days. This has to stop.

We are implementing a process of tagging all yard hydrants in the next 2 weeks. We are going to fill the treated irrigation reservoir to the maximum 70,000 gallons.

We are asking that only drip irrigation be used and only for a maximum of 1 hour/day in the morning. View lots can water on Mondays, Wednesdays and Fridays, while Lake lots can water on Tuesdays, Thursdays and Saturdays. We will monitor use, and then fill the reservoir again.

We are hoping that this process will help normalize water demands and we anticipate full cooperation of residents, allowing us to achieve original project mandates.

Water Tariff:

We have been requested to explain the \$31.00/month utility charge for water. Please see the attached tariff, which is Page 16 in Water Tariff No. 1.



F. R. Rizzardo, A. Sc. T.  
Managing Director

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**Schedule "G" - Availability of Service Charge as per Rent charge Agreement(s)**

Applicability: To the owners all of lots which have a Rent Charge Agreement registered on title.

Rate: \$372.00 per annum

Note: From the above rates collected, 10 % or \$ 37.20 per lot will be deposited into a Replacement Reserve Trust Fund and may only be released with the written authorization of the Comptroller of Water Rights.